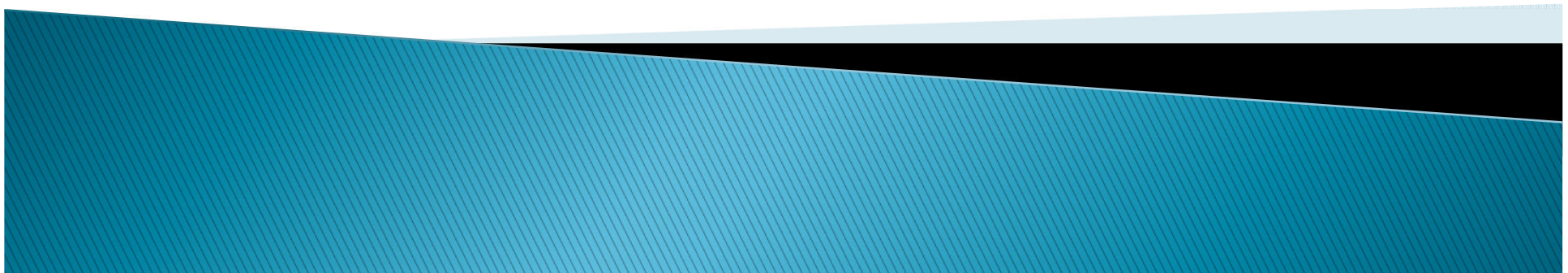


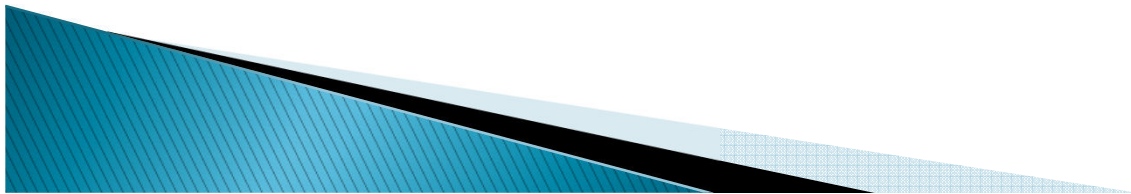
Memory Matters

Carlow /Kilkenny Age Friendly Joint Service Providers
Forum
Community Dementia Project



Six over Arching Objectives

- ▶ Collaboration & Involvement of Persons with Dementia / Advocates / Carers
- ▶ Support individuals with complex care needs to remain at home
- ▶ Provide individual Packages of Care for persons with Complex needs taking into consideration Carers needs
- ▶ Provide assistive technology
- ▶ Build Capacity and Understanding



Vision

- ▶ Enable an environment where things can improve
- ▶ Help to build on the work that staff wanted to do were doing already to make things better
- ▶ Ownership of the good work staff do
- ▶ Focus on embedding the HSE Values Care, Compassion, Trust and Learning across a; elements of service in real-life terms (changing behaviour)
- ▶ Focus on greater autonomy – moving decision making closer to the user
- ▶ Build Capacity and Integration of all services within a community – it's a community that keeps people at home
- ▶ Improve Communication within Primary Care Teams & with external stakeholders



Sustainability

The image features a dark gray gradient background. The word "Sustainability" is written in a light blue, sans-serif font, positioned in the upper left quadrant. At the bottom left, there is an abstract graphic consisting of a blue area with diagonal lines and a black area with a fine grid pattern, both sloping upwards towards the right.

Action Learning – QIP

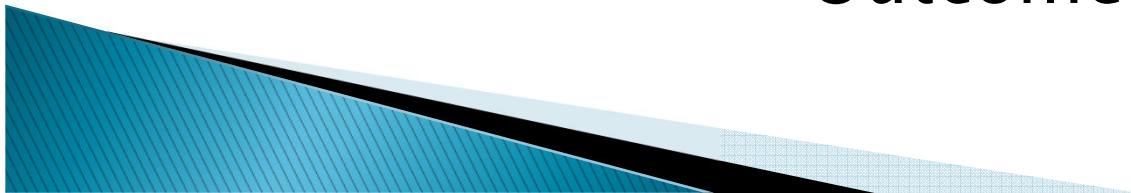
Structure

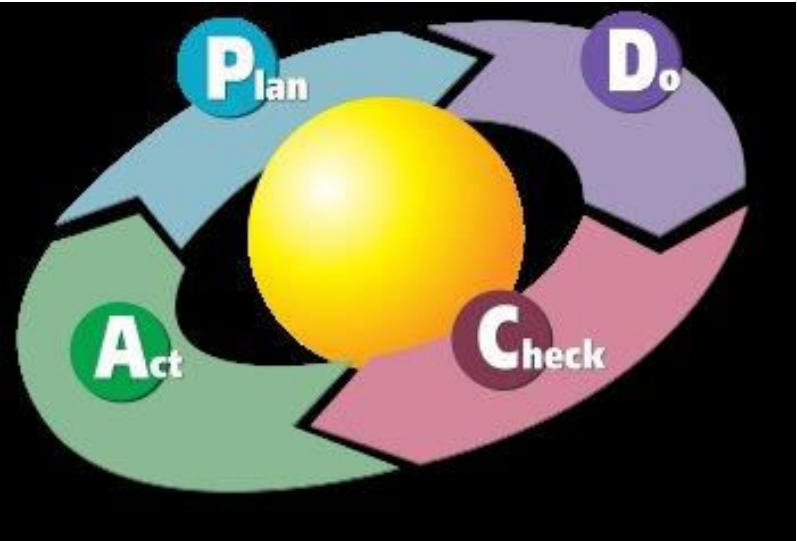


Process



Outcome

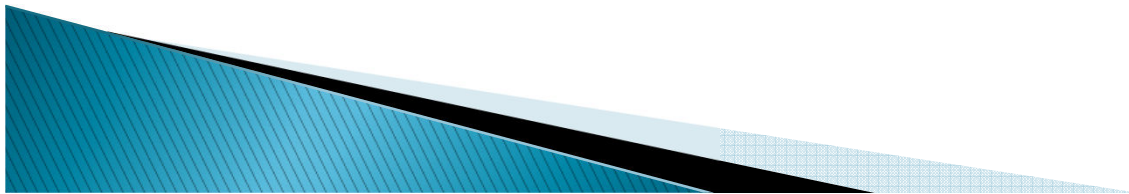




Structure

Governance

- ▶ Both Carlow & Kilkenny Age Friendly Alliance Support – Integration
- ▶ HSE Lead – understanding of the entire OP service responsibility for budgets /staff / ability to navigate the services
- ▶ Project Lead – data gathering/ analysis and research component
- ▶ Local Placement Forum
- ▶ Primary Care Staff
- ▶ The Home Care Allocation Team
- ▶ DREAM Group – Collaboration

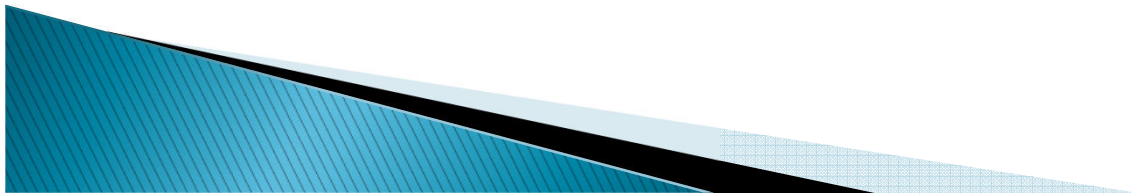


Processes

- ▶ Auditing of existing services and pathways ensure project was incorporated – Learning at every opportunity

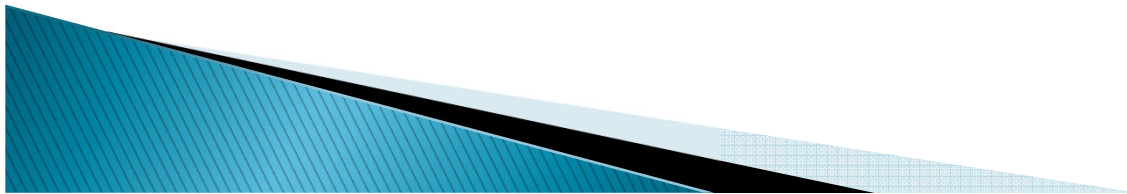
Resulted in

- ▶ Robust Criteria for inclusion
- ▶ Referral Pathway – clinician involvement
- ▶ Ensured people who were not accepted to project were redirected more appropriately



Criteria for Inclusion

- A Diagnosis of Dementia
- Co- Morbidities
- Over 65yrs
- Responsive Behaviours
- Complex care need



Referral Pathway

Personal Involved

- ❖ Referrer
- ❖ Project consultant
- ❖ PHN
- ❖ LPF
- ❖ OT
- ❖ Allocations Group
- ❖ Review of Care plan

Key Questions

At LPF and Allocations Meeting

- ✓ Were they suitable
- ✓ What is working
- ✓ What is not working
- ✓ What can you/ others do
- ✓ What can we do
- ✓ Can the concerns be resolved

OUTCOMES –Demographics

Participants

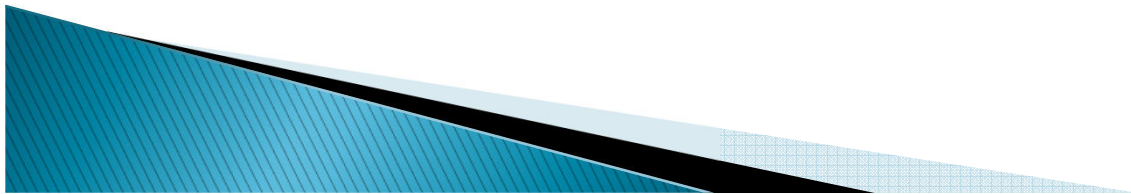
- ▶ 49% Participants were over 80,
- ▶ 67 % female
- ▶ 33% Male
- ▶ 34% live with their spouse who was main carers

Carers

- ▶ 81% carers were female
- ▶ 40% carers provider 24/7 care alone
- ▶ 27% shared care the 24/7 with other family members
- ▶ 23% would be unable to take care of their relative for much longer
- ▶ 52% cited stress main barrier

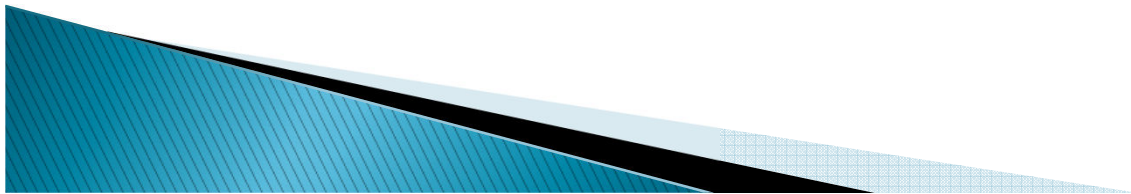
Outcomes – Support

- ▶ 18% of participants had never accessed Home
- ▶ 62% had never accessed respite care despite carers stress levels and levels of care need
- ▶ 21,024 Home Help Hours delivered (€369,661) to participants (82% which was provided directly by HSE staff and balance private carer)
- ▶ 38 dementia specific Telecare Packages to 34 homes (€14,131)



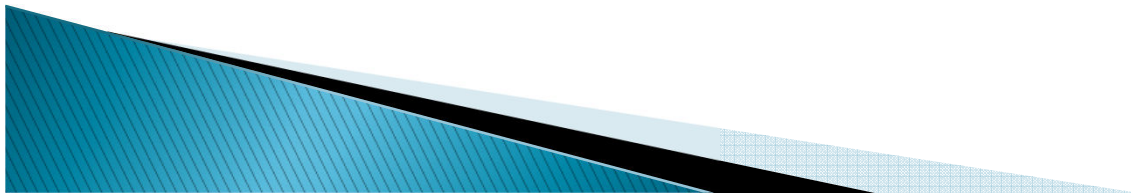
Outcomes – Training

- ▶ 175 Home Helps received project specific training
- ▶ 154 Health Care Professional 2 day National Understanding Dementia
- ▶ 45 attended 3rd Module “Responsive Behaviours”



Did the Project Met its Objectives

- ▶ In total project participants remained living at home for an additional 14,353 collective nights
- ▶ The average weekly cost of Long term care in the area is €939.07 per week equates to €1,925,495
- ▶ Less contribution to care under NHSS(2009)
- ▶ Less cost of additional Home Help
- ▶ **Potential saving €962,234.98**

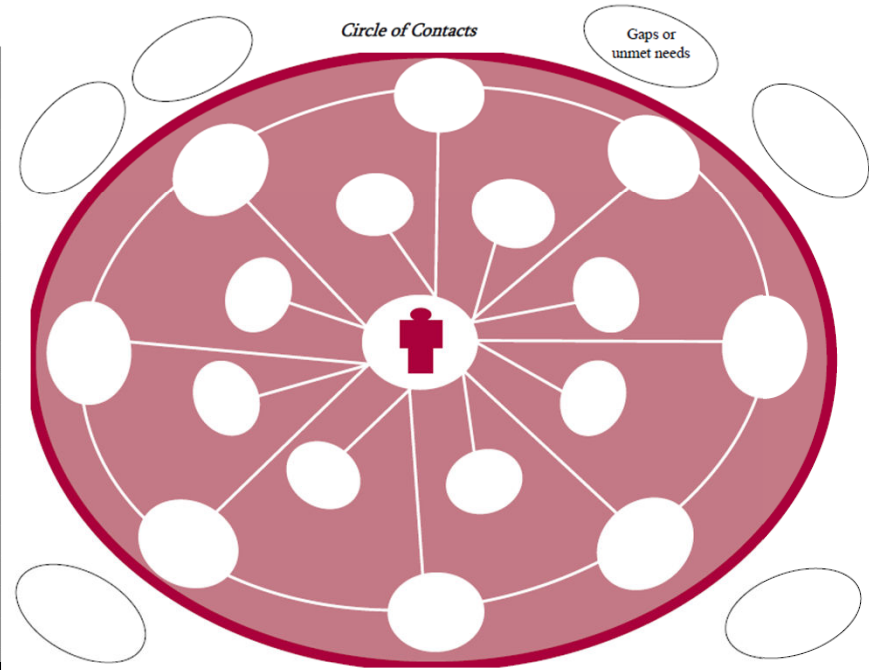


Referral Form Transitioned to HH Application Version 10

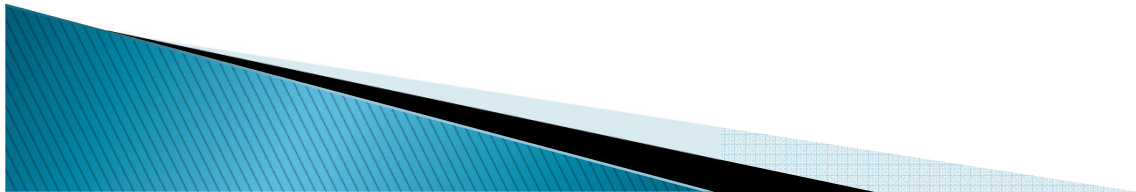
Key Questions

- Life Interests
- Circle of Contact
- Concerns
- Risk Assessment
- Problem solving
- Involvement of MDT in Decision Making
- Behavioural Change
- Learning

Support Prompts
Family
Friends
Grandchildren
Neighbours
Day Hospital
Daycare
Respite
Laundry
Meals on Wheels
Nurse
Therapies
Other Primary Care Members
Home Help
Private Care
Sporting/ Leisure
Hobby
Volunteers
Church
Shopping
Social Clubs



Please indicate in the circle the type and frequency of supports received i.e. daily, weekly, monthly, quarterly, annually



Projected Created Synergy amongst all Stakeholders

- ▶ Memory Libraries
- ▶ Memory Gardens
- ▶ Memory Choirs Toolkit and Songbook
- ▶ Life Story Book

